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COMMUNITY CARE PLAN (CCP) ACCREDITATION STATUS FROM THE NATIONAL COMMITTEE FOR QUALITY ASSURANCE (NCQA) INCREASES TO COMMENDABLE

September 18, 2019 – South Florida-based Community Care Plan (CCP), the health plan with a heart, is pleased to announce that the National Committee for Quality Assurance (NCQA) has increased the accreditation status for CCP's Medicaid Plan from Accredited to Commendable. CCP's original Accredited status was awarded to CCP in December 2018 and the status

increase is a result of NCQA's annual review of Healthcare Effectiveness Data and Information Set (HEDIS®) data for 2019.

The NCQA Health Plan Accreditation is a nationally recognized evaluation that purchasers, regulators, and consumers can use to assess health plans. NCQA Health Plan Accreditation evaluates the quality of health care that health plans provide to their members. NCQA Health Plan Accreditation is a voluntary review process and evaluates how well a health plan manages all parts of its delivery system – physicians, hospitals, other providers, and administrative services in order to continuously improve the quality of care and services provided to its members.

According to the NCQA website, "HEDIS is a tool used by over 90% of America's health plans to measure performance on care and services", and "is also the most widely used performance improvement tool in health care".

"To have our Accreditation status increased to Commendable by NCQA for our Medicaid Plan within our first year of becoming accredited is truly exciting," said Jessica Lerner, Community Care Plan's President and Chief Executive Officer. "Community Care Plan takes great pride in providing the highest quality of care and service to our members, and we are delighted that our HEDIS scores were recognized by NCQA and reflected in our new accreditation status."

"Achieving an Accreditation status of Commendable from NCQA is sign that a health plan is serious about quality. It is awarded to plans whose service and clinical quality meet or exceed NCQA's rigorous requirements for consumer protection and quality improvement," said Margaret E. O'Kane, NCQA's President.

For the last set of HEDIS scores, which included increased benchmark levels, CCP increased its scores to the 90th percentile in the following categories:

- Well Child for the first 15 months of life
- Well Child visits for ages three (3) to six (6)

- Medication Management for Attention Deficit-Hyperactivity Disorder (ADHD): Continuation phase
- Chlamydia Screening for ages 21 to 24

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

About Community Care Plan (Community Care Plan is a MCP with a Florida Medicaid Contract)

Community Care Plan (CCP), the health plan with a heart, was established in 2000 as South Florida Community Care Network, and is owned by Broward Health (North Broward Hospital District) and Memorial Healthcare System (South Broward Hospital District). CCP serves members in Medicaid; commercial, self-insured employee health plans; and sponsored programs. We strive every day to positively impact the health and wellness of those we serve, by providing them with local access to a high standard of healthcare and community resources. Our health plans cover a wide range of health and medical services and offer an excellent choice of physicians and other benefits that help enrollees get and stay healthy. CCP maintains an Accreditation status of Commendable by the National Committee for Quality Assurance (NCQA) and is Accredited by the Accreditation Association for Ambulatory Healthcare as a Health Plan. For more information, please visit www.CCPcares.org.

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About NCQA Health Plan Accreditation

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (ncqa.org) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

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