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Delray Medical Center Achieves Healthgrades 2019 Patient Safety Excellence AwardTM and in the top 5% in the Nation for Patient Safety

May 14, 2019 — Delray Medical Center announced today it's a recipient of the Healthgrades 2019 Patient Safety Excellence AwardTM for the second year in a row. This distinction places Delray Medical Center among the top 5% of all short-term acute care hospitals reporting patient safety data as evaluated by Healthgrades, a leading online resource for information about

physicians and hospitals.

During the study period (2015 to 2017), Healthgrades 2019 Patient Safety Excellence Award recipient hospitals demonstrated excellent performance in safety provided for patients in the Medicare population, as measured by objective outcomes (risk-adjusted patient safety indicator rates) for 14 patient safety indicators defined by the Agency for Healthcare Research and Quality (AHRQ).

Healthgrades found that patients treated in hospitals receiving the Patient Safety Excellence Award were, as compared to patients at non-recipients hospitals, on average*:

- •55.9% less likely to experience an accidental cut, puncture, perforation or hemorrhage during medical care.
- •50.9% less likely to experience a collapsed lung due to a procedure or surgery in or around the chest.
- •64.4% less likely to experience pressure sores or bed sores acquired in the hospital.
- •57% less likely to experience catheter-related bloodstream infections acquired at the hospital.

In addition, if all hospitals in the country performed at the level of award recipients for each of the 14 Patient Safety Indicators, 127,667 patient safety events could have been avoided.*

"It is an honor to be recognized as one of the nation's safest hospitals, because it means we are doing our job in providing our patients with the safest experience possible," said Maggie Gill, chief executive officer at Delray Medical Center. "Our outstanding physicians, nurses and staff earned this achievement on behalf of the patients."

"We are proud to recognize the recipients of the 2019 Healthgrades Patient Safety Excellence Award, which shines a spotlight on the hospitals that are preventing the occurrence of serious, potentially avoidable complications, for patients during their hospital stay," said Brad Bowman, MD, Chief Medical Officer, Healthgrades. "We applaud these hospitals and their commitment to providing the best possible care for every

patient."

View Healthgrades hospital quality methodologies.

*Statistics are calculated from Healthgrades Patient Safety Ratings and Excellence Award methodology which is based primarily on AHRQ technical specifications (Version 5e and 2018) to MedPAR data for years 2015 through 2017 and represent 3-year estimates for Medicare patients only.

About Delray Medical Center

For more than 30 years, Delray Medical Center, a 535-bed acute care hospital, has served the communities of South Palm Beach County. As both a community hospital and state-designated Level I Trauma Center located on a 42-acre medical plaza, Delray Medical Center has the ability to offer several specialized services including cardiac care, orthopedics, rehabilitation, neurosciences, emergency care and more.

For the past 11 years, Delray Medical Center has been named one of America's 50 Best Hospitals by Healthgrades®, a leading independent healthcare ratings organization. The hospital is one of only four hospitals nationwide to receive the Healthgrades® Distinguished Hospital Award for Clinical Excellence for 15 years in a row. Delray Medical Center is one of only 258 hospitals ranked in the top 5 percent in the nation for patient outcomes according to a study by Healthgrades®. The hospital has also achieved recognition from Florida Blue as a Blue Distinction® Center for Cardiac Care.

Delray Medical Center is a state-designated Comprehensive Stroke Center and Primary Stroke Center by The Joint Commission. In addition, the hospital earned the Get With the Guidelines — Heart Failure and Stroke Gold Plus Quality Achievement Awards from the American Heart Association/American Stroke Association. Delray Medical Center was also named one of the nation's top 100 hospitals with great heart programs by Becker's Hospital Review. Pinecrest Rehabilitation and Outpatient Hospital at Delray Medical Center is designated by the State of Florida Brain and Spinal Cord Injury Center for Adults and has received 3-year

accreditation status as a Comprehensive Integrated Inpatient Rehabilitation Program from CARF International.

Furthermore, Delray Medical Center was named one of the nation's Top Performers on Key Quality Measures by The Joint Commission for the third year in a row. Delray Medical Center is actively involved in community outreach, sponsoring several events, community lectures and fundraisers. The hospital is also a smoke-free campus. For more information or for a free physician referral, please call 1-800-897-9789 or visit the website at www.delraymedicalctr.com.

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