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## HCA FLORIDA JFK NORTH HOSPITAL WELCOMES JOHN CALLOW AS VICE PRESIDENT OF QUALITY AND PATIENT SAFETY

Callow brings experience within HCA Florida Healthcare to Palm Beach County from the Treasure Coast

October 24, 2022 — HCA Florida JFK North Hospital, an industry-leading 280-bed acute care facility, welcomes John Callow as Vice President of Quality and Patient Safety, effective October 24, 2022.



John Callow, Vice President of Quality and Patient Safety

"I am thrilled to be able to serve our community at HCA Florida JFK North Hospital, where I will join my colleagues in ensuring that safety and quality of care are always paramount," Callow said.

Callow's most recent role was director of patient safety at HCA Florida St Lucie Hospital, where he was responsible for leading patient safety, science, and risk management initiatives to build robust systems and processes to support the ultimate goal of achieving zero patient harm.

Callow has overseen the implementation of high-reliability organization principles and process improvement methodologies to reduce harm and improve patient outcomes. Additionally, Callow has helped to drive significant improvement in patient-facing metrics and evidence-based process implementation, reducing hospital-acquired conditions and serious safety events.

Callow's 16-year career has taken him from New York to Texas and down to Florida with a breadth of experience in EMS, firefighting, emergency management, disaster management, domestic terrorism prevention, nursing, patient safety, quality, and leadership.

Callow holds a BSN from Molloy University, an MSN in Nursing Education from Grand Canyon University, and an MBA in Healthcare Administration from the University of North Alabama. He is a Certified Professional in Patient Safety (CPPS) and has completed the Institute for Healthcare Improvement's (IHI) Quality University, and the University of Florida's Healthcare Risk Management and Patient Safety certificate program.

## About HCA Florida JFK North Hospital

Serving Palm Beach County for more than 46 years, HCA Florida JFK North Hospital is a 280-bed full-service acute care hospital accredited as an Advanced Primary Stroke Center. Within minutes of I-95, the hospital's 24-hour emergency room provides specialized hospital services for adults and children of all ages. Our hospital specializes in emergency services, in-patient and out-patient behavioral health services for pediatric, adolescent, adult and geriatric patients, spine surgery, general surgery, gastrointestinal including manometry/motility. Interventional radiology, orthopedic surgery, including minimally- invasive robotic surgery, urology and vascular, provide high-quality patient care to residents of West Palm Beach and the surrounding communities.

HCA Florida JFK North Hospital is part of HCA Florida Healthcare, a family of 49 hospitals and approximately more than 450 sites of care, including physician practices and freestanding ERs, offering the state's leading network of personalized care.

For more information, please visit <a href="https://doi.org/li>
<a href="https://doi.org/lease.com/JFKNorthHospital">HCAFloridaHealthcare.com/JFKNorthHospital</a>

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